

WARRANTY PROCEDURE

Performance of the Airtex automotive products Limited Warranty Policy is limited to free of charge repair or replacement (excluding labor) of the Airtex product which, under normal conditions of use and service, proves to be defective in material or workmanship within the warranty period. Refer to the complete Airtex automotive products Limited Warranty Policy for specifics.

To process your claim.....

1. Complete one Airtex Fuel Pump Warranty Claim form for each fuel pump and associated strainer being returned. A matching strainer must accompany each returned pump. Service life of the pump and strainer must match. Matching strainers may not be required for mechanical, solenoid and inline electrical fuel pumps. Keep a copy of the Claim for your records.
2. Enter all requested information on the front of the Warranty Claim form. Peel off the backing and attach the completed Warranty Claim form to the Airtex box. Assure that the part number and manufacturing date on the box are clearly visible and not obstructed.
3. Properly cap and protect the original Airtex pump, strainer and warranty documents. Returned products received damaged or documents that are unreadable will delay processing, may not be considered for warranty and may be returned.
4. Properly package the return in the Airtex pump replacement box. The part number and barcode on the replacement unit box label must match the part number on the warranted unit. Assure that the barcode and part number information on the label are clearly visible.
5. Distributor, return the alleged defective unit in the Airtex replacement unit box along with warranty documentation to:

Airtex Products
DEFECTIVE RETURNS
407 West Main Street
Fairfield, IL 62837

6. In lieu of an Airtex Warranty Claim form the following must be documented: the Airtex part number, specific reason for return, duration of service and mileage of the claimed Airtex product, vehicle year, make, model, engine type, Installer business name, city and state, Jobber name, city and state, Distributor name, city and state.
7. For additional Warranty Claim forms contact Airtex Customer Service at 1-800-880-3056 or www.airtexproducts.com.

Acceptable Warranty

Airtex products exhibiting defects in material and workmanship will be repaired or replaced (free exchange) only for 12 months from the date of purchase to the original purchaser. Warranty does not cover any labor costs or consequential damage or expenses. See the complete Airtex automotive products Limited Warranty Policy for specifics.

Unacceptable Warranty

Airtex products returned for warranty consideration exhibiting the following will not be reimbursed and will be coded accordingly.

R Code	REASON CODE Description	Credit
101	Part received does not match part number on claim form	N
105	Modified by customer	N
107	Not supplied by Airtex	N
200	Damage attributable to vehicle electrical/connector fault	N
201	Physically damaged	N
202	New, parts broken	N
203	Damaged during installation	N
204	Fuel contamination (dirt, rust, etc.)	N
205	Plugged or contaminated strainer	N
206	Rusty or corroded	N

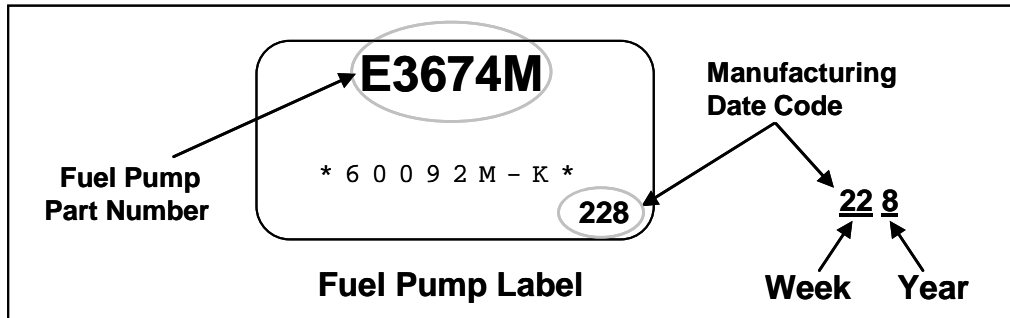
Airtex will retain products coded above for 45 days after which they will be scrapped. R coded product can be returned to the sender freight collect, if so requested, prior to the 45 day Scrap Date.

Limitations

- A. No warranty consideration will be extended without Warranty Claim form and supporting documentation.
- B. No credit will be issued for in-tank electric fuel pumps and modules unless accompanied by the original strainer used on the alleged defective pump.
- C. Warranty does not include: the cost of labor for product removal and installation, products installed on police cars, race cars, taxis, commercial, fleet, modified vehicles, product that has been subjected to misuse, contamination, neglect, accident, improper installation, maintenance or improper application, consequential or physical damage, obsolete parts no longer available, product that has been transferred to a vehicle from another where it was originally installed and product that has exceeded it's normal service life.
- D. No credit will be issued for opened boxes that can be resealed and returned to local inventory, dirty or damaged packages, or non-Airtex supplied products.
- E. Products damaged in transit, mispackaged or missing parts are not subject to warranty. Damaged in transit, mispackaged or missing parts will be exchanged via Airtex Policy. Distributors should call customer service at 1-800-880-3056 for an RGA (Returned Goods Authorization) and authorization to return.
- F. Warranty does not apply to freight or shipping damage. This type of damage must be handled immediately with the shipper upon receipt of the product. No credit will be issued for shipping damage.
- G. Allegedly defective product submitted for the purpose of misrepresenting warranty (i.e. claiming parts not replaced under warranty) will be considered fraud and prosecuted accordingly.
- H. Products returned for warranty consideration must be packaged to prevent shipping damage. Returned products improperly packaged and exhibiting shipping damage will be refused and returned to the sender freight collect.
- I. No warranty is extended to products contaminated with racing fuels, blends and additives.
- J. The Airtex replacement fuel pump picks up only the remainder of the original 12 month warranty.
- K. Warranty is immediately void in the event that a vehicle, in which an Airtex product is installed, incurs damage such as but not limited to fire, flood or collision resulting in damage to the Airtex product.

Limitations (continued)

- L. In the absence of an original purchase receipt, the manufacturing date code of the product will be used as the date of purchase, installation or initial service.



- M. Products should be returned to their original place of purchase.
- N. Claims for defective products must be submitted within 30 days of product replacement.
- O. Proper fuel tank cleaning is required to validate warranty. Contaminated fuel will cause a reduction of fuel flow shortening fuel pump life. Fuel pump damage due to fuel contamination will void warranty.
- P. Fuel pump failure due to faulty vehicle electrical wiring and connectors is not reimbursable under warranty. Check for proper voltage, current draw and unacceptable voltage drop whenever installing replacement fuel pumps. Repair or replace vehicle fuel pump connectors as needed. As an added measure, also check for proper fuel pump volume.
- Q. Airtex will store claims not reimbursed under warranty for 45 days after which they will be scrapped. Customers requesting return of non-reimbursed property may do so within this 45 day period. Product will be returned to the sender freight collect.
- R. Warranty determination is the sole responsibility of Airtex. No one is authorized to act as agent for or on behalf of Airtex. Products alleged to be defective will be inspected according to Airtex standards. Airtex will verify purchasers' compliance with the conditions of warranty.

AIRTEX FUEL PUMP WARRANTY CLAIM

Customer Ref. # _____ RGA # _____

Pump # _____ Date Installed _____ Date Replaced _____

Vehicle Year _____ Make _____ Model _____ Engine _____

REASON FOR RETURN:

No Start Hard Start/Long Crank Fuel Gauge Reads Incorrect

Other _____

Distributor _____ City _____

Store _____ City _____

Installer _____ City _____

X91204

FOR INTERNAL USE: RGA # _____ Date Processed _____ Reason Code _____ By _____

FUEL PUMP WARRANTY CLAIM INSTRUCTIONS

- Enter all requested information on the front of this Warranty Claim
- Each alleged defective pump must be returned with a properly completed Warranty Claim and original repair order or proof of purchase receipt
- The alleged defective pump must be returned with its mating strainer
- Peel off backing and attach the completed Warranty Claim to the box
- Return alleged defective pump to installer or original place of purchase

**FOR INSTALLATION, DIAGNOSTIC, OR TECHNICAL INFORMATION
CALL 1-800-424-7839**

X91204

Actual size (3 ¼ X 5 ¾ ")

LIMITED WARRANTY POLICY

Airtex automotive products are warranted to be free from defects in material and workmanship for 12 months from the date of purchase as follows:

The warranty period commences the date the product is delivered to the original consumer purchaser. Airtex will repair or replace, free of charge, any Airtex product which, under normal conditions of use and service, proves to be defective, at Airtex sole discretion, in material or workmanship within the warranty period. This warranty does not cover any labor costs incurred in diagnosis, troubleshooting, removal or reinstallation of the product, nor does it cover any consequential expenses.

This warranty is limited to the original purchaser for the vehicle application for which it is intended and is not transferable to subsequent owners of the product. Specifically excluded from this warranty are failures caused by misuse, negligence, modification, abuse, improper application, installation or operation, racing, unauthorized service or use of unauthorized parts. Also excluded from this warranty are parts which are subject to normal wear and tear such as filters and gaskets.

To the extent permitted by law, this warranty is in lieu of all other warranties, express or implied, including implied warranties of merchantability and fitness for a particular purpose, and sets out your exclusive remedies with respect to the products covered. Airtex does not assume any responsibility for incidental or consequential damages. No attempt to alter, modify or amend this warranty shall be effective unless authorized in writing by an officer of Airtex.

Some jurisdictions do not allow limitations on the length of implied warranties, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction.

This Limited Warranty Policy does not apply to products supplied by Airtex to vehicle/equipment manufacturers for installation as original equipment or replacement parts. The vehicle/equipment manufacturer's warranty governs exclusively in these cases.

To obtain performance of this warranty, you should contact the facility where you originally purchased the product. A dated purchase receipt, repair order or other written proof that the product is within the warranty period will be required in order to process your claim.

ALWP 2/2008